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Commissioner

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**HEALTH COMMISSION
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**MINUTES
HEALTH COMMISSION
COMMUNITY AND PUBLIC HEALTH COMMITTEE
Tuesday September 17, 2019 2:00 p.m.
101 Grove, Room 302, San Francisco, CA 94102**

1) CALL TO ORDER

Present: Commissioner Edward Chow, MD
Commissioner Cecilia Chung, Member
Commissioner James Loyce Jr., Member

Excused: Commissioner Dan Bernal, Chair

The meeting was called to order at 2:03pm.

2) APPROVAL OF JULY 16, 2019 COMMUNITY AND PUBLIC HEALTH COMMITTEE MINUTES

Action Taken: The Committee unanimously approved the minutes.

3) SAN FRANCISCO HEALTH NETWORK PRIMARY CARE UPDATE

Anna Robert, RN, MSN, DrPH, Director of Primary Care; and Ellen Chen, MD, Primary Care Director of Population Health and Quality, presented the item.

Commissioner Comments:

Commissioner Loyce asked if Primary Care staff use a Trauma Informed paradigm when interacting with patients. Dr. Chen stated that all staff have been trained in Trauma Informed systems. Staff utilize the paradigm when interacting with patients and designing patient chart systems and forms.

Commissioner Loyce asked if intergenerational racism and trauma are considered when engaging with patients. Dr. Chen stated that whenever possible, Primary Care staff do consider these issues. She also noted that the advisory group is comprised of older adults who share their experience.

Commissioner Chow asked for more information on the process of rebuilding datasets for EPIC. Dr. Chen stated that staff must find data in older systems and match the data with elements in EPIC, which needs to contain meaningful data.

Commissioner Chow asked whether additional resources will be needed for this data rebuild process. Dr. Hammer stated that the SFPDH leadership is reviewing its post-EPIC budget to determine how to proceed.

Commissioner Chung stated that she is pleased to see True North goals for reducing African American patients' blood pressure and added that she would like to see more of these types of successes. She is also happy to see that the clinics are working in a uniform system and no longer siloed.

Commissioner Chow requested that the Commission be able to review Primary Care report cards on a regular basis.

4) UPDATES FROM SAN FRANCISCO EMERGENCY MEDICAL SERVICE AGENCY

James Duren, Director, presented the item.

Commissioner Comments:

Commissioner Loyce asked for more information regarding predictive software. Mr. Duren stated that the software uses data from existing paramedics calls to predict where the next calls may derive; this enables the dispatcher to direct units to wait in specified areas. He noted that this is a change from ambulances being stationed at fire houses throughout the City.

Commissioner Chow asked how the system is supporting the paramedics during this change. Dr. Brown stated that leadership rides with paramedics to see firsthand experience. Other efforts include conducting simulation trainings and other continuing education activities. Mr. Duren stated that there is consideration of stationing the paramedics closer to stations. Commissioner Chung suggested that the Fire Department and hospitals should be part of the discussions regarding placement of paramedics; she suggested the SF HIP group as a possible effective place for these discussions.

5) EMERGING ISSUES

This item was not discussed.

6) PUBLIC COMMENT

There was no public comment.

7) ADJOURNMENT

The meeting was adjourned at 3:54pm.